

Customer Testimonials

for Mitratesch's Background Screening Solution

**Justin R.**

Talent Acquisition Manager



Frankly, the customer support aspect of [Mitratesch] is phenomenal. Our rep provides quick support and responses regarding any customizations we need or tweaks to our process. We're huge fans of how user-friendly and customizable it is.

**Jessica B.**

Director of Compliance



I like the ease of access with [Mitratesch]. I also like our CSM; she is readily available to help with any questions or requests that I have. She makes the difference when it comes to vendors for background checks. I have never had this level of customer service with a vendor. She goes above and beyond helping us navigate different requirements that our clients need.

**David P.**

HR Manager



Mitratesch was the most responsive of the companies we contacted for a demo, and they've kept up the communication by checking in periodically and helping whenever we hit a snag or need a question answered. We're very happy with the level of customer support they've offered, as well as the ease of using the system itself. Most background checks come back within 24 hours, and the platform is easy to use, even for beginners.

**Anna C.**

HR Manager



I like the short turnaround times. I usually have to fill positions fast so I like that I can give assurance that it will take between 2-3 days to clear. I also enjoy the integration with our payroll system, the fact it's easy to navigate, and the timely response from customer service.

**Anonymous**

Mitratesch AssureHire Customer



The ease and speed of which we got set up with Mitratesch was fantastic. The turnaround time is much quicker for background checks than the company we were previously using.

**Laura S.**

Project Coordinator



It's an easy-to-use system. Updates and statuses are easy to read and decipher, and our CSM is extremely responsive to all inquiries.